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Autodesk Discussion Groups

NNTP/Newsreader Transition

This document provides answers to frequently asked questions about the discontinued support for NNTP/Newsreader access to the Autodesk Discussion Groups

1. Why was NNTP/Newsreader Access discontinued?

It was a difficult decision, ultimately precipitated by high infrastructure management overhead. We've made substantial investment to date to keep NNTP, but growing opportunity costs of maintaining parallel NNTP and web-based experiences has limited our ability to innovate on the web and provide functionality that our customers have come to expect from an online community. From a customer experience perspective, the anonymous nature of NNTP also limited recognition of newsreader user contributions.

2. Will I need to create a login/account for the new forums?

Yes, authentication is required. If you do not have an existing userID and password, you will need to register to create one. Note, however, that the discussion groups continue to use the same userID and password system as Autodesk Subscription and many existing community web sites.

3. How will others know who I am with a new login/userID?

To help recognize past participation, a custom role and signature is available for NNTP users to display their previous NNTP userID or "handle," together with information on your past participation. Complete the [NNTP transition form](#) to get set up.

4. How is Autodesk making the transition to the web experience easy for newsreader users?

Improvements to the web interface have focused on simplifying the posting/replying process, improving search, and providing intuitive bookmarking capabilities. Although features do not directly match up to traditional NNTP client functionality, we hope the overall simplicity of the experience minimizes any obstacle to your continued participation.

5. Can I still work offline?

Unfortunately, the new forums do not provide an offline method for posting or replying. While RSS is certainly not a replacement for newsreader functionality, it is a viable option for reading content offline as part of your transition to the web experience.

6. How do I learn about using the new Discussion Groups?

We'll be launching a new discussion board called "Feedback & How To - Using Autodesk Discussion Groups" to communicate updates, clarify new features, and allow users to ask questions.